



**Program Services and Childhood Health
Committee Meeting Transcript**

April 8, 2021

THE CHILDREN'S TRUST BOARD OF DIRECTORS
PROGRAM SERVICES & CHILDHOOD HEALTH COMMITTEE MEETING
"VIRTUAL MEETING VIA ZOOM WEBINAR"

The Children's Trust Board of Directors

Nominating Committee Meeting was held on March 4, 2021 commencing at 3:30 p.m., in teleconference via Zoom Webinar. The meeting was called to order by Pamela Hollingsworth, Chair.

BOARD MEMBERS:

Pamela Hollingsworth, Chair (Zoom)

Karen Weller, Vice-Chair (Zoom)

Laura Adams

Dr. Daniel Banger (Zoom)

Dr. Dorothy Bendross-Mindingall (Zoom)

Mary Donworth

Pastor Richard Dunn II

Lourdes Gimenez

Nicole Gomez

Valrose Graham

Dr. Monique Jimenez-Herrera (Zoom)

Sandra West

Kenneth Hoffman (ex-officio) (Zoom)

Leigh Kobrinski

1 STAFF MEMBERS:

- 2 Bevone Ritchie
- 3 Carol Borgan
- 4 Christiana Taylor
- 5 Diana Beltre
- 6 Donovan Lee-Sin
- 7 Feliz Becerra
- 8 Imran Ali
- 9 James Haj
- 10 Jennifer Ulysse
- 11 Joanna Revelo
- 12 Juana Leon
- 13 Juliette Fabien
- 14 Lianne Gage
- 15 Lisete Yero
- 16 Lori (Katherine) Hanson
- 17 Muriel Jeanty
- 18 Rachel Spector
- 19 Sabine Dulcio
- 20 Sasha Filippova
- 21 Sheryl Borg
- 22 Stephanie Sylvestre (Zoom)
- 23 Susan Marian
- 24 William Kirtland
- 25 Ximena Nunez

1 STAFF MEMBERS (Continued):

2 Yesenia Reyes

3 Yvette Thompson

4

5 GUESTS:

6 Amalia Arias

7 Antoinette

8 Farllong Alexis

9 Francisco Fins

10 Gabriela Manon

11 Gepsie Metellus

12 Guerline

13 Heather Winters

14 Helene Good

15 Inga Smith Forbes

16 Irenaida

17 Isabel Perez

18 Jackie Shakespeare

19 Jasmine Lang

20 Jeanine Peterson

21 Jorge

22 Justin Cabrera

23 Keisha Pearson

24 LaTousha

25 Mary Cowart

1 GUESTS (Continued):

- 2 Miream Sierra
- 3 Myrna Charlton
- 4 Naomi Legagneur
- 5 Paola Arboleda
- 6 Patricia
- 7 Paulette Murphy
- 8 Reyes
- 9 Richard Shutes
- 10 Rita Gangi
- 11 Sabrina Floyd
- 12 Stephanie McNeil
- 13 Sylvester Henry
- 14 Terri Morales
- 15 Virginia Gary
- 16 Wanda Walker
- 17 Zacharie Trudeau

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PROCEEDINGS

(Recording of the meeting began at 3:30 p.m.)

MS. HOLLINGSWORTH: Good afternoon, everyone.

It's just about 3:30.

Muriel, how are we doing on quorum, please?

MR. HAJ: Madam Chair, we have quorum.

MS. HOLLINGSWORTH: Oh, wonderful, wonderful.

All right, I'm showing 3:30, let's call the meeting to order. Good afternoon, everyone. It's good to see --

MR. HAJ: Good afternoon.

MS. HOLLINGSWORTH: Thank you, thank you. It's good to see everybody today.

Before the welcome today, I'd like us to take a moment to commemorate the life of Rodester Brandon Junior, our friend and board member, who we lost just this last week. And I'd like to call for a moment of silence.

But before we do that, Jim, would you like to say a few words?

MR. HAJ: Madam Chair, thank you for recognizing. We had a nominating committee earlier, we did the same. And we are prepared to bring also a moment of silence at the full board while bringing full remarks. I do -- I just want everybody to know,

1 I did speak to Rodester two weeks ago and brought him
2 the board and Trust family's thoughts and prayers and
3 our support. And I talked to him for a little bit.
4 But he lived a very blessed life. In our brief
5 conversation, he was pleased with what he
6 accomplished, he was very proud in serving on the
7 Trust board and what he has done for the community.
8 But again, we'll bring full thoughts and remarks at
9 the full board meeting.

10 MS. HOLLINGSWORTH: Thank you, Jim. And with
11 that, for all of us who are connected on Zoom via the
12 internet today, let's briefly observe a moment of
13 silence.

14 Thank you to everyone.

15 And as we get started, I'd like to remind all of
16 you to please keep your cameras in the on position
17 throughout the course of the meeting and that's
18 necessary to uphold the Sunshine Laws. We appreciate
19 it. Thank you in advance for adhering to that.

20 Muriel, do we have -- I see we have 56 on here
21 and I'm assuming that we have some Youth Development
22 providers with us, if so, I bid you hello and welcome
23 you to the meeting. And again, another welcome to
24 all of you that are here with us today.

25 Muriel, do we have any public comments?

1 MS. JEANTY: No, Chair, we have no public
2 comments.

3 MS. HOLLINGSWORTH: Okay. Thank you very much.
4 Then let's move on to the approval of the minutes.

5 Board members, committee members, by now you
6 will have had a chance to review the minutes from the
7 March 4th Program and Health Committee Meeting.

8 May I have a motion to approve the minutes,
9 please?

10 DR. BENDROSS-MINDINGALL: Moved it.

11 MR. DUNN: Second. Dunn, Richard.

12 MS. HOLLINGSWORTH: Okay, thanks to you both.
13 And all those in favor say aye.

14 ALL: Aye.

15 MS. HOLLINGSWORTH: Any opposed?

16 The minutes are approved.

17 We are going to be moving into a series of
18 presenta -- resolutions today, most of which relate
19 to our Youth Development Programs, a few out of that,
20 but that's the vast majority. In advance of that, we
21 do have a presentation for you. And I'll again punt
22 to our CEO to tee that up for us.

23 MR. HAJ: Madam Chair, thank you.

24 The presentation that I have, that will be
25 popped up in front of you on the PowerPoint, really

1 relates to Reso B and C. But I'd like to take a
2 moment to talk about A, too, before we move into the
3 B and C. Reso A is when, when the pandemic happened,
4 I think the Trust and the board and the leadership of
5 the board, we supported this community throughout the
6 pandemic. When the schools shutdown for six weeks,
7 we allowed our after school programs to convert to
8 full day to have a place for emergency personnel and
9 families who had to go to work, who had no choice, to
10 be able to put children in physically safe
11 environment. We knew -- this Reso A, we knew is
12 going to be additional cost, but we thought it was
13 the right thing to do to provide to our community.

14 So, Reso A, these are some contracts who had
15 additional expenditures that we're just bringing back
16 for amendment. The presentation we're about to show,
17 the PowerPoint in front of you, and I believe it is
18 on your PowerPoint, deals with Resolution B and C,
19 which are the K-5 renewals and the 6-10 renewals.

20 So we wanted to provide you an overview of our
21 Youth Development investments, you have two Reso's in
22 front you. B deals with our elementary aged youth
23 and C is the 6-12 YEN Renewals.

24 If we can go to the next slide, please.

25 Our K-5 grade afterschool program is a summer

1 camps, which is Resolution B, provide a safe
2 environment for children to increase their academic
3 and social emotional skills as well as their physical
4 fitness.

5 And if you see on this chart, despite the
6 coronavirus pandemic's disruptions these past two
7 school years and last summer, our Youth Development
8 K-5 Programs served an impressive number of children
9 last year. Our programs served more than 17,000
10 children in 208 sites throughout Miami-Dade. Eighty-
11 five percent of the participants served last summer
12 received in-person programming without any major
13 Covid-19 outbreaks. And as the Covid-19 pandemic
14 started, based on our provider and community input,
15 programs were committed the option to provide various
16 service delivery modalities based on family needs and
17 social distancing guidelines. And several summer
18 programs had a combination of in-person and virtual.

19 If we can go to the next slide.

20 And as you know, we were unable to do in-person
21 observations throughout the pandemic, so we pivoted
22 to a virtual model. We were able to complete virtual
23 observations in-person and virtual services over the
24 2020 summer using videoconferencing technology. Most
25 of our providers were fully engaged in their

1 participants. And you'll see the percentage of
2 participation engagement on that chart.

3 The next slide, please.

4 At the start of the current school year while
5 schools were closed for in-person classes, several
6 programs provided full day in-person supports. Since
7 October 2020, as schools reopened in-person,
8 providers transitioned back to the more traditional
9 services. The first six months of program delivery
10 have shown an average of 91 days of service delivery.

11 Our programs have served close to 8,500 children
12 with 21 percent of them reporting living with one or
13 more disabilities. When you go back to the map on
14 the resolutions on page 23, there's a map that shows
15 a breakdown of where are providers at with K-5, as
16 well as 6-12 renewals. And that's on page 23 of your
17 package. And the Reso attachment also includes these
18 data points broken down by providers.

19 And for our older youth, our 6 to 12 afterschool
20 programs and summer camps. We provided safe
21 environments for youth to increase academic and
22 social emotional skills, while offering enrichment
23 opportunities such as job training, coaching, sports,
24 and entrepreneurship.

25 And this chart, the next chart, is similar to

1 what you saw with the K-5, this represents the 6-12
2 program. Our Youth Development 6-12 programs
3 overcame challenges brought by the Covid-19 Pandemic
4 and continued serving middle and high school students
5 with innovation and flexibility. Last contract year,
6 this initiative served close to 7,000 youth in 75
7 sites throughout Miami. In 71 percent of Youth
8 served those summers, received in-person programming
9 without any major Covid-19 outbreaks.

10 Several programs shifted to offer virtual
11 academic enrichment supports throughout the fourth
12 quarter of last school year when the community was
13 shutdown. And many programs offered summer programs
14 with a combination of in-person and virtual methods.

15 And on our next slide, again, similar to the K-
16 5. And this deals with our virtual observations for
17 in-person and virtual services over the summer using
18 the videoconferencing technology. And again, most of
19 our providers were fully engaged in participants.

20 And the numbers speak for themselves on the chart.

21 And the last slide, at the start of the current
22 school year while schools were closed to in-person
23 classes, several programs provided full day in-person
24 supports. The first six months of the 6-12 have
25 shown 77 days of service delivery on average. Our

1 programs serve more than 2,500 children with 27
2 percent of youth reporting one or more disabilities.
3 Again, the Reso attachment with the map is shown in
4 the package. And you'll see the geography of Miami-
5 Dade broken down throughout the community.

6 I would really like to close, I know we have --
7 I was looking at participants. We have a number of
8 participants and many of them are providers. You
9 know, we really could not have had the leadership and
10 the success the Trust has supporting this community
11 if it wasn't for our providers who are on this call.
12 Not only did they offer services, but they also were
13 a partner with us.

14 We had to get feedback, there was no manual on
15 the COVID pandemic. It was really kind of making
16 decisions on information you had, the best
17 information you had at the time. In hindsight, it
18 looks pretty easy, but when you're in the middle of
19 it, we're working with providers hand-in-hand,
20 getting provider feedback, getting provider input,
21 and really being a partner in this.

22 So I'm very pleased for all the providers on the
23 call. I thank you for what you've done to support
24 this community. I thank you for being a partner with
25 us.

1 Madam Chair, thank you.

2 MS. HOLLINGSWORTH: Thank you, Jim.

3 And I'm sure the -- I and the entire Programs

4 Committee echoes the CEO's congratulations and praise

5 to all you as providers do for children and families,

6 especially, you know, writing a new script inside of

7 this pandemic.

8 Committee members, moving on to resolutions.

9 Resolution 2021-A: Authorization to execute

10 contract amendments with 19 programs identified

11 herein, to increase funding for the Youth Development

12 contracts, which incurred additional expenses as a

13 result of delivering full day supports during the

14 first six weeks of Miami-Dade County Public Schools

15 virtual schooling, for a one-time total additional

16 amount not to exceed \$174,762.00, each for a term of

17 12 months, commencing August 1, 2020, and ending July

18 31, 2021, subject to annual funding appropriations.

19 May I have a motion, please?

20 DR. BENDROSS-MINDINGALL: Moved it.

21 MR. DUNN: Second.

22 MS. HOLLINGSWORTH: Thank you.

23 Are there any recusals?

24 MR. DUNN: I did have a question. I'm trying to

25 figure out is there a conflict since I am employed by

1 Miami-Dade County Public Schools? Not at all, okay.

2 Perfect.

3 MS. HOLLINGSWORTH: No conflict, okay.

4 Any other questions or recusals?

5 MS. HANSON: I have a question. These

6 are contract amendments retro to August 1, 2020?

7 MS. HOLLINGSWORTH: I will defer to Steph to

8 answer that question.

9 MR. HAJ: This is the amendment for the current

10 year.

11 MS. HANSON: Okay.

12 MS. HOLLINGSWORTH: Further recusals?

13 Okay, hearing none, moving into discussions.

14 I think Jim teed this up very well. This is a

15 countywide effort, specifically for 19 programs. And

16 I do want you to note that Trust staff conducted a

17 budget analysis to ensure costs were in line with

18 past expenditures.

19 Further discussion from the committee, please.

20 Hearing none, all those in favor?

21 ALL: Aye.

22 MS. HOLLINGSWORTH: Are there any opposed?

23 The resolution carries.

24 Resolution 2021-B: Authorization to negotiate

25 and execute contract renewals with 82 providers

1 identified herein, to deliver high-quality after-
2 school programming for 12,257 elementary school
3 children and summer programming for 13,185 elementary
4 school children, in a total amount not to exceed
5 \$36,018,147.00, each for a term of 12 months,
6 commencing August 1, 2021, and ending July 31, 2022,
7 for year-round and school-year programs, with one
8 remaining 12-month renewal, subject to annual funding
9 appropriations.

10 May I have a motion, please?

11 MR. DUNN: So moved, Richard Dunn.

12 MS. WELLER: Second, Weller.

13 MS. HOLLINGSWORTH: Thank you, Karen.

14 Are there any recusals?

15 DR. BAGNER: Recusal, Bagner. Affiliated with
16 the FIU Center for Children and Families.

17 MS. HOLLINGSWORTH: Thank you, Dan.

18 Further recusals?

19 Okay, moving into discussion. As Jim indicated,
20 we're talking about 82 providers countywide quickly
21 adapting to the needs of pivoting services inside of
22 this pandemic. You've received all the stats about
23 days of service, et cetera. You will note that three
24 programs are recommended for renewal with changes in
25 funding amounts and two programs are not recommended

1 for renewal with one moving to a summer only model.

2 And the other is no longer delivering services in

3 Miami-Dade County.

4 Discussion, questions from committee members?

5 MS. DONWORTH: I have a question.

6 MS. HOLLINGSWORTH: Yes?

7 MS. DONWORTH: So for the programs that we're

8 delivering either in a hybrid or a virtual setting,

9 did they experience, did the kids experience

10 connectivity issues? Because we're hearing so much

11 about the lag, the digital divide, et cetera, and so

12 I'm just curious what the experience was with these

13 programs.

14 MR. HAJ: Mary, thank you, that's a great

15 question. I'm going to have Juliet tee it up in a

16 minute, but we also, going into COVID, we've created

17 crash teams that met with our internal -- met daily

18 to take provider input, provider issues, anything

19 from a budget to technical aspects to solve all the

20 problems as they started coming up daily. I think

21 we did a good job dealing with things as they

22 approached. Were there issues? Yes. Were they

23 widespread? I don't believe so.

24 I'm going to have Juliet, if you would like to

25 discuss. Juliet is our Director of Programs.

1 MS. FABIEN: Thank you, Jim.

2 Yes, you are correct, at the beginning, when we
3 did the transition, of course. People had some
4 issues, not a lot. But we learned from some. I
5 remember we started for summer 2020. So, the first
6 six months, for this school year, they were already
7 used to doing virtual services or hybrid, so by the
8 time we get to the 2020/2021 school year, people were
9 already used to providing, you know, programs
10 virtually and in-person, so it was like a smooth
11 transition by the time we get into the school year.
12 But yes, at the beginning around summer we had some
13 challenges.

14 MS. HOLLINGSWORTH: Thank you, Juliet.

15 Further questions, comments from the committee?

16 Hearing none, all those in favor?

17 ALL: Aye.

18 MS. HOLLINGSWORTH: Are there any opposed?

19 The resolution carries.

20 Resolution 2021-C: Authorization to negotiate
21 and execute contract renewals with 57 providers
22 identified herein, to deliver high-quality after-
23 school programming for 3,798 middle and high school
24 youth and summer programming for 2,492 middle and
25 high school youth, in a total amount not to exceed

1 \$14,451,841.00, each for a term of 12 months,
2 commencing August 1, 2021, and ending July 31, 2022,
3 for year-round and school-year programs, with one
4 remaining 12-month renewal, subject to annual funding
5 appropriations.

6 May I have a motion, please?

7 DR. BENDROSS-MINDIGALL: Moved it.

8 MS. HOLLINGSWORTH: And the second?

9 DR. BAGNER: Second, Bagner.

10 MS. HOLLINGSWORTH: Thank you.

11 Are there any recusals?

12 And moving into discussion, it was fully covered
13 in Jim's presentation in terms of the program
14 structure and so forth. I will add that attendance
15 is slightly different for the middle and high school
16 programs, where a minimum of three days a week
17 attendance required.

18 Any questions, comments from the committee,
19 please?

20 Hearing none, all those in favor?

21 ALL: Aye.

22 MS. HOLLINGSWORTH: Are there any opposed?

23 The resolution carries.

24 Resolution 2021-D: Authorization to negotiate
25 and execute a contract renewal with Nova Southeastern

1 University, Inc., for program and professional
2 development supports for The Children's Trust's
3 providers and staff in a total amount not to exceed
4 \$661,676.00, for a term of 12 months, commencing
5 October 1, 2021, and ending September 30, 2022, with
6 one remaining 12-month renewal, subject to annual
7 funding appropriations.

8 May I have a motion, please?

9 DR. BENDROSS-MINDINGALL: Moved it.

10 MS. HOLLINGSWORTH: Thank you. And a second?

11 MS. WELLER: Second, Weller.

12 MS. HOLLINGSWORTH: Thank you.

13 Are there any recusals?

14 Okay, moving into discussion. A brief overview
15 of Project Rise. Project Rise has met its overall
16 performance metrics thus far. And in the first five
17 months of the 2021 contract year, there was 3,229
18 completions of 30 online courses and 138 people
19 attended eight virtual trainings. Note also, that
20 two additional courses were created by Project Rise
21 during the first six months of this contract term.

22 Project Rise also collaborated with other funded PPD
23 providers in creating the course Navigating

24 Uncertainty, Helping Families Cope with COVID-19.

25 And this was made available to all providers. All-

1 in-all coaching was provided with 58 provided staff
2 members from 19 programs for 113 total hours through
3 106 virtual sessions.

4 Questions, discussion from the committee,
5 please?

6 Hearing none, all those in favor?

7 ALL: Aye.

8 MS. HOLLINGSWORTH: Are there any opposed?

9 The resolution carries.

10 Resolution 2021-E: Authorization to negotiate
11 and execute a contract renewal with Florida
12 International University Board of Trustees (FIU) for
13 reading enhancement services, in a total amount not
14 to exceed \$882,168.00, for a term of 12 months,
15 commencing October 1, 2021, and ending September 30,
16 2022, with two remaining 12-month renewals, subject
17 to annual funding appropriations.

18 May I have a motion, please?

19 MS. GIMENEZ: So moved, Gimenez.

20 MR. DUNN: Second, Dunn.

21 MS. HOLLINGSWORTH: Thank you.

22 Are there any recusals?

23 DR. BAGNER: Recusal, Bagner. Employed by FIU.

24 MS. HOLLINGSWORTH: Thank you.

25 And moving into discussion. A brief overview,

1 this is a countywide program providing reading
2 enhancement services to existed Trust funded after
3 school summer programs and Trust affiliated early
4 childhood education programs. In response to the
5 pandemic, Reading Explorers met the needs of K-5
6 Youth Development Providers by offering virtual
7 coaching connection café series that engaged both
8 parents and students. The Reading Explorers also
9 implemented two coaching series during the summer,
10 one was focused on reading instruction and the other
11 on S.T.E.A.M. And both were held virtually and
12 received a 92 percent favorable rating.

13 There were many highlights for the summer, one
14 in particular was the Battle of the Books, which
15 engaged more than 800 participants across 20 summer
16 camps, distributing more than 1,000 books. And
17 there's much more that you -- I'm sure you reviewed
18 inside your packet.

19 Discussion, observation from the board -- from
20 the committee?

21 Hearing none, all those in favor?

22 ALL: Aye.

23 MS. HOLLINGSWORTH: Are there any opposed?

24 The resolution carries.

25 Resolution 2021-F: Authorization to negotiate

1 and execute a single source contract with Jewish
2 Community Services for the 211 Helpline call center
3 for children and families in our community, for a
4 term of 12 months, commencing October 1, 2021, and
5 ending September 30, 2022, in a total amount not to
6 exceed \$1,174,176.00.

7 May I have a motion, please?

8 MR. DUNN: So moved, Richard Dunn.

9 MS. GIMENEZ: Second, Gimenez.

10 MS. HOLLINGSWORTH: Thank you.

11 Are there any recusals?

12 Moving into discussion. As you know, 211 is a
13 24-hour staffed call center that provides
14 comprehensive information referrals and crisis
15 counseling in English, Spanish and Haitian Creole.
16 It includes services that supports the health and
17 human service needs of children youth and their
18 families throughout the county, supports maintenance
19 of an up-to-date searchable online community resource
20 directory, accessible by a computer and mobile
21 devices, as well as an online chat feature. Also
22 supports an active partnership with Help Me Grow, a
23 national and statewide system supporting families
24 with young children who are at risk for health and
25 developmental or behavioral issues.

1 During the 19/20 fiscal year, counselors
2 assisted more than 54,200 callers and that's up 54
3 percent. In the inside of the pandemic, inside of
4 the first two months, there was an increase in call
5 volume up to 126 percent. And I'll end with the top
6 five needs of the 211 callers, starting with mental
7 health substance abuse, then housing, then food, then
8 healthcare, and then information services.

9 Feedback, questions, observations from the
10 committee, please?

11 DR. BAGNER: If I may, Madam Chair?

12 MS. HOLLINGSWORTH: Yes.

13 DR. BAGNER: So, I have a question that I've
14 raised before about this contract. In terms of
15 getting feedback from individuals who make the calls,
16 as to, did they get their answers, did they get the
17 right answers, did they find the supports that are
18 needed. It doesn't appear to be that that has been
19 done. I see that there is a quality assurance piece
20 that people call and test it out. But I don't think
21 that this can be something very difficult or
22 expensive, its similar to something that we're doing
23 with the book club, of where we're texting families
24 to answer a few responses about their satisfaction
25 with the program. So I'm wondering if someone can

1 speak to that a little bit more, if someone is on the
2 -- in the meeting who is from the organization.

3 MR. HAJ: Yeah, Dan, thank you. I'm going to
4 see if Stephanie is on to tee it up. And I'm not
5 sure if JCS -- is somebody from JCS on?

6 MS. HOLLINGSWORTH: Raise your hand if so or
7 speak up.

8 We have Richard Shutes and Heather Winters here.

9 MS. SYLVESTRE: We should allow Heather to be
10 able to speak to and respond to the question.

11 MS. HOLLINGSWORTH: Okay, let's do that.

12 MS. WINTERS: Hi, good afternoon, everyone.
13 Heather Winters with Jewish Community Services.

14 MS. HOLLINGSWORTH: Welcome, Heather.

15 MS. WINTERS: To address the question, I know
16 this came up last year as well, I recall, we do have
17 an advanced advocacy feature, which does provide
18 direct follow up for certain types of calls in which
19 there is linkage to ensure either services were put
20 into place, that the caller was linked to another
21 organization, appointments were made, et cetera.
22 These are for our higher risk type situations, in
23 which the additional follow up is needed.

24 MR. SHUTES: Heather, just to add what you
25 mentioned, in response to this concern that was

1 brought up the last time, we also added an additional
2 question for the next year to explorer when we get
3 clients calling back stating, you know, you gave me X
4 amount of referrals, I tried to reach out, I was not
5 able to get help, I'm reaching out again. Based off
6 the numbers that we've been seeing to July, it's been
7 about one percent of those calls that are calling
8 back to find additional referrals because they
9 weren't able to get that type of assistance. So with
10 this new data, we're keeping an eye out on that just
11 to continue to understand any changes with clients
12 calling back not getting their calls resolved in the
13 first call as well.

14 MS. HOLLINGSWORTH: Could you please state your
15 name and affiliation for the record, please?

16 MR. SHUTES: My name is Richard Shutes, Director
17 of Helpline Services at Jewish Community Services.

18 MS. HOLLINGSWORTH: Thank you, sir.
19 Dan?

20 DR. BAGNER: No, thank you for the response.
21 First of all, I'm just curious with regards to
22 Heather's response about -- following up with the
23 high risk individuals to see if they got the care
24 that they needed. That's great. I'm curious if you
25 have data on if they did. And secondly, my other

1 kind of clarification is, not necessarily to enhance
2 care coordination, but my other question is, in
3 general, do we know if clients who call are satisfied
4 with the responses that they get. I don't think
5 that's a -- I don't think that's a hard thing to do,
6 but -- you know, just like calling the organization
7 and they ask you to stay on the line and just answer
8 a few questions about their satisfaction with the
9 services. So I have those two follow up questions.

10 MR. SHUTES: Yes, good questions. In terms of
11 the enhanced advocacy, as we are working with FIU
12 with the secret shopper program to determine that,
13 where we're trying to gather more data and implement
14 this newer feature within the program. In terms of
15 the other point about a satisfaction survey, this is
16 another internal conversation that we're having, in
17 terms of technology, to explore what services can be
18 added to our current infrastructure to maybe allow
19 that for the future because that would make things a
20 lot easier in terms of gathering other data.

21 So as we continue to determine that, what we're
22 at least trying to do in the meanwhile is gather data
23 about those individuals calling back, because if
24 someone is needing help with food, we would give them
25 a few referrals and try to make that connection with

1 that organization right then and there. In those
2 certain ways, we're able to ensure that they got
3 connected. Other times, individuals would prefer to
4 call at a later time, maybe they're busy on their
5 break and we're having that conversation. If you're
6 not able to get in contact or get your problem
7 resolved, please call us back, we're constantly
8 updating our resources to ensure they are connected.

9 So as the individuals are calling back, letting
10 us know that they were unable to get connected for
11 whatever reason, we're noticing that's about one
12 percent of those calls so far.

13 MR. DUNN: Madam Chair?

14 MS. HOLLINGSWORTH: Yes, Reverend Dunn, I
15 believe?

16 MR. DUNN: Yes. I'm just -- I'm so delighted to
17 support this item. I've had a great religious and
18 friend relationship with Rabbi Alan Litwak of Temple
19 Sinai North Miami Beach. In fact, we've exchanged
20 pulpits down through the years. We've kind of been
21 hindered because of the COVID-19, however, anything
22 that could help any community, I'm supporting because
23 my heart laments when I see the acts of hatred being
24 levied against the Jewish community in many cases and
25 I'm reminded of what Dr. King said, "Injustice

1 anywhere is a threat to justice everywhere.” So this
2 is a sensitive issue for me. And I’m honored with my
3 relationship and friendship with Rabbi Alan Litwak,
4 and I hope that this can help the Jewish community as
5 well. And the children in the Jewish community.

6 MS. HOLLINGSWORTH: Thank you, Reverend Dunn.

7 Committee members, further questions?

8 Hearing none, all those in favor?

9 ALL: Aye.

10 MS. HOLLINGSWORTH: Are there any opposed?

11 The resolution carries.

12 Resolution 2021-G. Authorization to negotiate
13 and execute a contract renewal with CCDH, Inc. d.b.a.
14 The Advocacy Network on Disabilities in an amount not
15 to exceed \$200,000.00 for direct youth inclusion
16 supports and \$788,000.00 for program and professional
17 development support services for The Children’s Trust
18 providers and staff, for a total amount not to exceed
19 \$988,000.00, for a term of 12 months, commencing
20 October 1, 2021, and ending September 30, 2022, with
21 one remaining 12-month renewal, subject to annual
22 funding appropriations.

23 May I have a motion, please?

24 MS. WELLER: So moved, Weller.

25 DR. BAGNER: So moved, Bagner. Oh. I’ll second

1 it.

2 MS. HOLLINGSWORTH: Okay, we'll take Karen for
3 the first and Dan for the second. Thank you very
4 much.

5 Are there any recusals?

6 Moving into discussion. This, again, is
7 countywide. In this resolution includes funding for
8 respite in-home supports for children and youth who
9 have significant and multiple supports needs,
10 includes funding to increase participation for
11 children and youth with more significant
12 accommodation needs, and Trust funded Youth
13 Development programs, and finally, training and
14 coaching for Trust funded programs and staff.

15 The overall performance met expectations. In
16 the first five months of the current contract year,
17 there were 476 course completions of the two
18 available online courses created by the network.
19 Sixty five people attended seven virtual group
20 training sessions. Twenty-six people from 14
21 programs by way of 29 virtual sessions, completed a
22 total of 53 hours. And note that the direct use
23 inclusion and in-home supports began with a soft
24 launch last October and served two youth for
25 inclusion supports and 11 youth for in-home supports

1 for a total of 1,100 hours. And this is expected to
2 increase as children return to in-person services.

3 Feedback, questions, discussion from the
4 committee?

5 DR. BAGNER: I want to elevate -- oh, I'm sorry.
6 Go ahead, Jim.

7 MR. HAJ: Go ahead, Dan, please.

8 DR. BAGNER: I was just going to say I want to
9 elevate what this organization does and remind the
10 Trust and my fellow board members the importance of
11 children with disabilities. I speak kind of in light
12 of our former Vice Chair Lily, who constantly
13 reminded us to make sure that we're including
14 children with disabilities. So I just want to make
15 that point and support this effort.

16 MS. HOLLINGSWORTH: Thank you, Dan.

17 MR. HAJ: Madam Chair, if I may?

18 MS. HOLLINGSWORTH: Yes, Jim.

19 MR. HAJ: I just want to highlight, too, this is
20 -- part of this was listening to the community during
21 COVID and the respite care was a critical piece in
22 communication with leaders in the disability
23 community, these parents who are -- having a child is
24 difficult, having a child with disabilities is
25 extremely difficult, and during COVID, it highlighted

1 the need and respite care was something that this
2 community was asking for. And we pivoted and worked
3 to provide respite care for those who needed it most.

4 MS. HOLLINGSWORTH: Thank you, Jim. Thank you
5 very much.

6 Feedback, questions from the community?
7 Hearing none, all those in favor?

8 ALL: Aye.

9 MS. HOLLINGSWORTH: Are there any opposed?
10 The resolution carries.

11 We have a note from Ms. Winters in the chat box.
12 May I have guidance from staff or attorney in terms -
13 - it relates to the previous resolution. Leigh?

14 Shall we just invite committee members to read
15 the additional statements from Ms. Winters?

16 MS. KOBRINSKI: Yes, unless there's something
17 that impacts the vote.

18 MS. HOLLINGSWORTH: It doesn't appear so. It
19 appears to be additional information. I would defer
20 to your guidance.

21 MS. KOBRINSKI: Unless it would change anyone's
22 mind or the vote, then we can just proceed and
23 information can be obtained by the committee members.

24 MS. HOLLINGSWORTH: Okay, perfect. Thank you
25 very much.

1 Okay, then we're moving on to our final
2 resolution of the day.

3 Resolution 2021-H: Authorization for a
4 procurement waiver to enter into a purchase agreement
5 with Community Health of South Florida (CHI) to
6 purchase personal protective equipment (PPE) for
7 Trust-funded programs, in a total amount not to
8 exceed \$250,000.00, for a term of 6 months,
9 commencing April 1, 2021, and ending on September 30,
10 2021.

11 May I have a motion, please?

12 DR. BENDROSS-MINDINGALL: Moved it.

13 MS. HOLLINGSWORTH: Thank you.

14 MS. GIMENEZ: Second, Gimenez.

15 MS. HOLLINGSWORTH: Thank you.

16 Any recusals?

17 And as we move into discussion, this is, as
18 indicated, continued support for a full array of
19 Trust funded providers through the purchasing of,
20 again, a vast array of PPE items that would be
21 distributed Spring and Summer. And CHI is a Trust
22 funded health care organization that can leverage its
23 buying power to procure these PPE items as required.

24 Feedback, comments from the committee?

25 MS. GIMENEZ: I have a comment. I guess it's

1 really much, like, I'm wondering. Because of all
2 this PPE, because of all this washing the hands,
3 because of all these things we have put in place
4 because of COVID, and I see my own grandchildren, how
5 it's just been a lot better in terms of they're not
6 getting as sick. I would wonder, is anybody doing
7 any data where kids are getting less colds or less
8 flu type symptoms because they're wearing masks,
9 because they're washing their hands, because they're
10 not sharing pencils and putting -- especially the
11 elementary children, they would take a pencil, put it
12 in their mouth and pass it on to the next child who
13 would do the same.

14 So, it would be interesting to find out how
15 because of PPEs, and I'm glad we're doing this,
16 because I think, my opinion, you know, that it has
17 cut down on a lot of other types of illnesses that
18 children would normally get.

19 MS. HOLLINGSWORTH: Thank you for that, Lourdes.

20 I don't know if there's a staff or committee
21 member who would like to weigh in?

22 MR. HAJ: Madam Chair, I don't know the answer
23 to that, that's something we're going to have to pick
24 offline and get back to you, unless, Juliet or Lori
25 or Stephanie, someone has a response?

1 MR. DUNN: Its great observation, Madam Chair,
2 and I would expand it to not just with children, but
3 it has helped with all of us. Even as an adult now,
4 I'm more cognizant of making sure my hands are always
5 sanitized. I'm almost embarrassed when I say I
6 didn't always do that, but now you can't help but
7 think to do that every time.

8 MS. HOLLINGSWORTH: Great point, thank you.

9 MS. GIMENEZ: Everywhere you go it makes it
10 easier because someone has -- right now in front of
11 us we have a sanitizer, we have a Clorox bottle, so
12 even if you didn't do it, you would have a place
13 where you go out the door and there's a little thing
14 there. So, it's been a lot easier, you know, for our
15 kids and our adults. Just observation.

16 MR. DUNN: Great one.

17 MS. HOLLINGSWORTH: Thank you for that.

18 Further observations, comments?

19 MR. HAJ: Madam Chair, I just want to let the
20 committee know, if this is approved at the board
21 meeting, we are ready to get distribution going.
22 We'll notify the board members in case they want to
23 come by. It's a great event. We have distribution
24 to our providers to come pick it up. So we'll let
25 you know. We're doing distribution to get ready for

1 summer, that's why this is moving as quickly as we
2 can, to get the items here before, well before summer
3 programming, so we can get our program stocked and
4 again for the fall, for the school year.

5 MS. HOLLINGSWORTH: Wonderful. That's exciting,
6 thank you for that. Thank you, Jim.

7 Okay, well are we ready for a vote? All those
8 in favor?

9 ALL: Aye.

10 MS. HOLLINGSWORTH: Are there any opposed?
11 Thank you. Are there any opposed?

12 The resolution carries.

13 And with that, I hand it back to you, Mr. CEO.

14 MR. HAJ: Madam Chair, this will be very quick.
15 I just want to thank everybody, especially those on
16 the nominating committee who have been here for some
17 time. Thank you for giving up your time.

18 Madam Chair, back to you. I have no further
19 comments.

20 MS. HOLLINGSWORTH: Okay.

21 MS. BENDROSS-MINDINGALL: Madam Chair?

22 MS. HOLLINGSWORTH: Yes, Dr. Bendross-
23 Mindingall?

24 MS. BENDROSS-MINDINGALL: Thank you so much for
25 the opportunity. I'm very concerned about our

1 children who have not shown up either by Zoom or
2 whatever. Are we working with our -- with the school
3 district on trying to locate our children?

4 MR. HAJ: Madam Chair, we have several things
5 going on. One is that we do have a Heroes Program,
6 which works with attendance and absentees to send
7 social workers out and there's a series of events
8 that take place. We have been meeting with a school
9 system in the last month on a very high level
10 discussion about getting ready for our program for
11 summer and how are we going to -- the summer slide
12 and the COVID slide and work together to do that.
13 The attendance is just one piece of -- we're dealing
14 with curriculum and other issues of, how do we really
15 support this community support children to offset
16 this past year. And we are working very closely with
17 the school system on that.

18 MS. BENDROSS-MINDINGALL: Thank you so much.
19 Thank you so much. I want to follow up on that
20 because I spoke with the superintendent yesterday and
21 of course we got a big number in some communities
22 versus others and I'd like to know those
23 organizations and agencies that touch the lives of
24 our children every day, to see if we could do
25 something to locate our children and get them back in

1 school. Thank you so much, Madam Chair.

2 MS. HOLLINGSWORTH: Thank you.

3 MR. DUNN: Madam Chair?

4 MS. HOLLINGSWORTH: Yes, sir?

5 MR. DUNN: If it's okay with this committee, I
6 would like to be the first to publicly congratulate
7 you on being nominated as the vice chair of this
8 prestigious organization, The Children's Trust.

9 MS. HOLLINGSWORTH: Thank you very much.

10 MR. DUNN: And while -- let me put this little
11 caveat to it, and while I don't like losing, I don't
12 mind losing to a person of your caliber. I can lose
13 with a smile. Because you deserve it. And that's
14 from the heart.

15 MS. HOLLINGSWORTH: I'm looking for the heart
16 emoji, but I don't see it at the bottom of the
17 screen. But consider the heart emoji, Reverend Dunn.
18 Thank you very much.

19 MR. DUNN: You deserve it. You deserve it.
20 Congratulations.

21 MR. HAJ: Pastor Dunn, and thank you. And to
22 everybody who was not a nominating committee, who may
23 have missed what Pastor Dunn just said, was we had a
24 nominating committee meeting, we had two nominees for
25 vice chair. The nominating committee had a very

1 difficult job between Pam, our Program's Chair, and
2 Pastor Dunn. It was, you know, I don't envy the
3 nominating committee's choice, it was a very
4 difficult choice, but the nominating committee has
5 selected Pam to bring to the full board for vote to
6 be the vice chair of the board. But, Pastor Dunn,
7 thank you for putting your name into the hat and for
8 your leadership. We truly appreciate it.

9 MS. HOLLINGSWORTH: Thank you.

10 MR. DUNN: Thank you for the opportunity, sir.
11 Thank you.

12 MS. HOLLINGSWORTH: And with that, we are
13 adjourned. I want to thank everyone for joining us
14 today, especially our Youth Development providers,
15 and we look forward to seeing you at our next board
16 meeting.

17 DR. BENDROSS-MINDINGALL: Thank you.

18 MS. HOLLINGSWORTH: Thank you everyone.

19 (Whereupon, at 4:15 p.m., the meeting was
20 adjourned.)

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The above and foregoing transcript is a true and correct typed record of the contents of the file, which was digitally recorded in the proceeding identified at the beginning of the transcript, to the best of my ability, knowledge and belief.

Signed this 2nd day of May 2021.

Christy Caldera, Transcriptionist